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Loretta Castano <lcastano@closternj.us>

NJ TRANSIT ISSUES UPDATE ON COVID-19 RESPONSE

1 message

McHale, Matthew P. (CGCRMPM) <MMchale@njtransit.com>
To: "McHale, Matthew P. (CGCRMPM)" <MMchale@njtransit.com>

Thu, Mar 12, 2020 at 4:29 PM

Dear Members of Congress, Legislators, County and Municipal Officials, and Stakeholders:

NJ TRANSIT remains committed to the safety of our customers and employees. Like you, we are closely monitoring COVID-19 developments and adjusting our response accordingly. To proactively inform our customers, we have created this website: [COVID-19: How We're Protecting You](#), which includes a "Frequently Asked Questions" section that addresses specific issues and situations.

Additionally, Here's what you can continue to expect from us:

HIGH STANDARDS OF SAFETY

NJ TRANSIT is working to ensure a safe environment by following the health standards set by the CDC through the sanitation of our facilities and vehicles and the cleanliness practices amongst our employees.

NJ TRANSIT Rail, Bus, Light Rail, and Access Link have enhanced [their](#) cleaning procedures to augment our daily current practices, including additional disinfection regimens. Hard surface cleaning and disinfecting typically includes such areas as handholds, arm rests, seating areas and restrooms, among others.

NJ TRANSIT has increased the frequency of cleaning regimens for all stations using cleaning agents that are deemed effective for these purposes and which contain anti-viral components such as bleach/water mixes and other disinfectant sprays and liquids. Areas regularly cleaned include doors, door knobs, windows, benches, partitions, trash cans, elevators, escalators, handrails, ledges, all restrooms and floor surfaces and all floor mats. Customers wishing to limit their use of touchpoints are encouraged to purchase tickets through the NJ TRANSIT mobile app.

PROACTIVE RESPONSE

NJ TRANSIT has created an internal critical response team to continue to monitor the evolving situation and track updated guidance from Federal and State Health authorities.

NJ TRANSIT is closely engaged with the New Jersey Department of Health and other state and federal resources to carefully monitor, and if need be, can immediately respond to emergent health concerns that have the ability to impact customers and employees.

As key communicators, we strongly encourage you to share this important information and to continue to share the CDC's preventative steps for COVID-19:

- Stay home if you are sick
- Wash your hands often with soap and water for at least 20 seconds
- Avoid touching your eyes, nose and mouth with unwashed hands
- Avoid close contact with those who are sick
- Cover your cough or sneeze with a tissue, throw the tissue in the trash, then wash hands

For more information, please visit the following websites:

New Jersey Department of Health: <https://www.nj.gov/health/>

CDC: <https://emergency.cdc.gov/han/han00427.asp>

We will continue to respond to the latest on COVID-19 with customer and employee safety as a top priority and keep you informed of our response.

Thank you in advance for your continued support.

Sincerely,

Paul Wyckoff

Chief, Government and External Affairs

Matthew McHale

Federal & State Legislative Liaison

NJ TRANSIT

Government & Community Relations

P: (973) 491-8080

M: (201) 306-6675